

COP 30 Observer Engagement Briefing Session: Logistics, Security, and Code of Conduct

21 October 2025

Conference Affairs Division and Communications and Engagement Division



Agenda

1. Venue
2. Visa
3. Accommodation
4. Transportation
5. Health, Safety and Security
6. Code of Conduct



1. Venue



1. Venue



2. Visa

e-Visa Instructions

- Detailed instructions have been sent to Parties through Notifications and posted in the in the **Information for Participants** and on the **official COP 30 website** of the Government of Brazil: <https://cop30.br/en/cop30-services/visa>
- As part of the application process, applicants will be required to upload the ***UNFCCC acknowledgement letter***.
- Visa processing for COP 30 may take up to **ten (10) working days** from the date of submission of a complete application via the portal.
- Notifications regarding the status of the visa application will be sent to the email address provided during the application process.



2. Visa

Action Required

- **Registered participants should check visa requirements for their nationality**
- If a visa is required:
 - ✓ Delegates are requested to apply via the **COP 30 e-Visa Application Portal**
 - ✓ Delegates are encouraged to initiate the process **as soon as possible** to avoid delays

Need Help?

- For any visa-related queries **after reviewing the materials**, contact:
visas@unfccc.int



3. Accommodation

Accommodation

- We strongly encourage COP participants to book their accommodation in Belém **as soon as possible**.
- Accommodation bookings are facilitated by bnetwork: cop30.bnetwork.com.
- For questions/queries regarding **hotels, serviced apartments, short term rental homes in condominiums accommodation**, please contact **bnetwork directly**: cop30@bnetwork.com
- For questions/queries regarding **cruise ship cabins accommodation**, please contact **Qualitours directly**:
Email: cop30@qualitours.com.br Tel.: (+55) 11 5043-0766



4. Transportation

Transportation

- Transport services will be free of charge to all participants. The Government of Brazil is currently finalizing its transport plan and the following components have been **provisionally communicated**:
- **Planned Transport Services**
 - ✓ **13 special bus lines** dedicated to COP 30 participants
 - ✓ **67 bus hubs** strategically located across the city
 - ✓ Access to **ride-hailing services**: UBER, 99, and local taxis
 - ✓ **Bike-sharing services** near the conference venue

Participant Information Access

- Transport **schedules and hub locations** will be made available via:
 - ✓ **Official COP 30 Presidency website and dedicated mobile app**
 - ✓ **UNFCCC “Information for Participants” portal**



Safety and Security

- **UNDSS** successfully concluded its **third technical mission** in early August as part of preparations for COP 30 in Belém, Brazil
- The mission **confirmed that foundational planning for COP 30 is in place**, providing a solid base for upcoming security, safety, and health operations

Health

- As per information provided by the Government of Brazil, delegates will have free access to Brazil's Unified Health System (SUS) in cases of emergency and urgent care.
- Additionally, the Ministry of Health will coordinate a special Integrated Health Operations Control Center for the event.
- Recommended vaccines include yellow fever and measles.

6. UNFCCC Code of Conduct - Observers

Purpose

- To ensure a respectful, inclusive, and safe environment at all UNFCCC events.
- All COP participants must sign to abide by the Code of Conduct at registration and when collecting badges.
- Applies to all participants – Parties, observers, contractors, media and staff, at all UNFCCC events.

Expected behaviour:

- Treat everyone with respect and dignity
- Follow venue rules as well as UN security and UNFCCC secretariat instructions
- Wear badges visibly (non-transferable)
- Respect UN symbols and flags
- Use recording devices only with permission
- Zero tolerance for harassment or discrimination



6. UNFCCC Code of Conduct

Reporting Misconduct

- If you experience or witness a violation or harassment, report immediately.

Handling & Confidentiality

- Cases reviewed jointly by UNDSS and the UNFCCC Secretariat
- Investigations carried out and actions taken
- All reports handled confidentially and respectfully

Accountability & Consequences

- Heads of delegations are responsible for their members' conduct
- Misconduct may result in Debadging or exclusion from future UNFCCC events

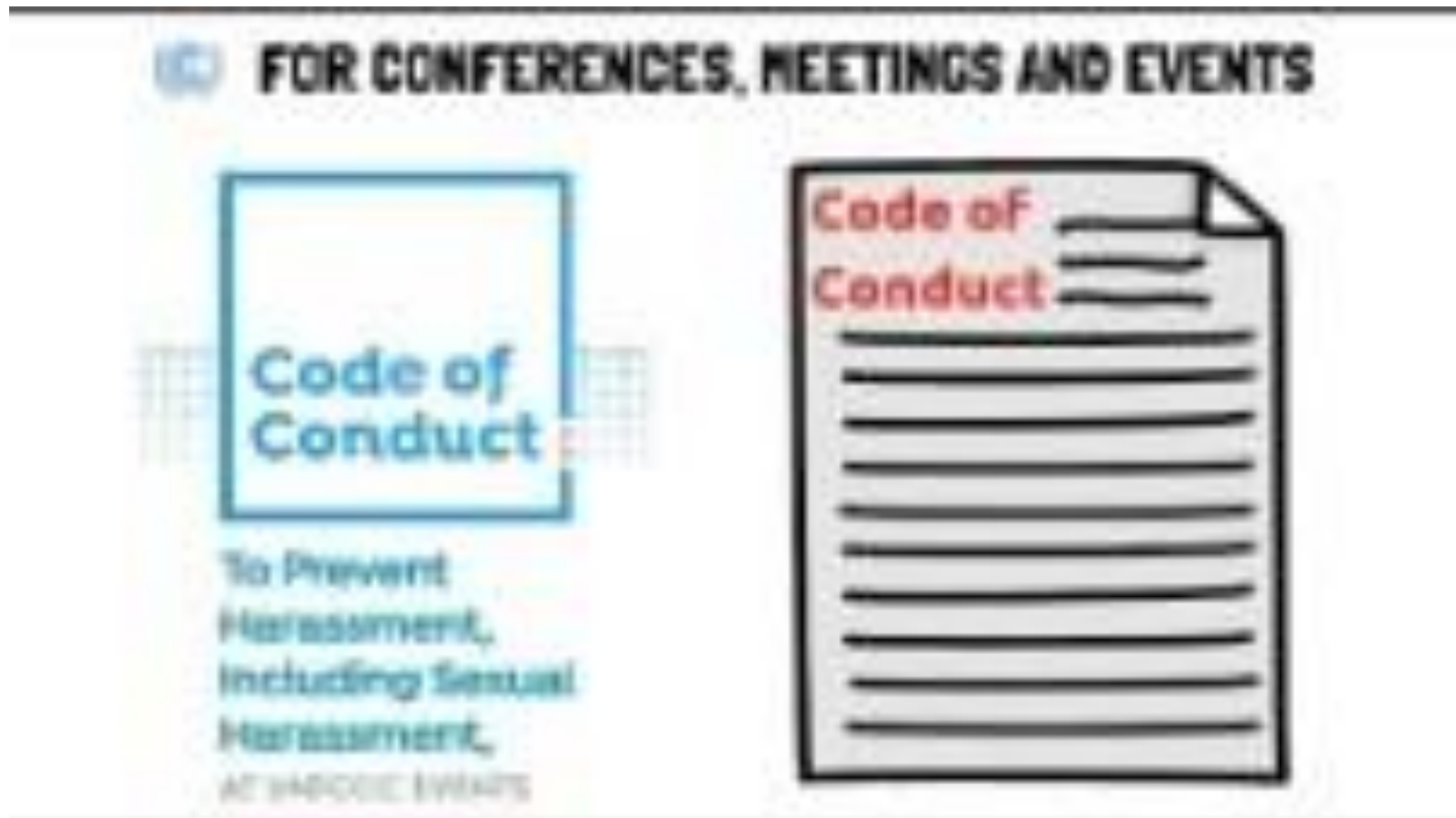
👉 **Let's maintain a culture of respect, safety, and integrity at COP 30**

Ways to Report an Incident:

1. Information Desk
2. Contact any UNDSS officer, in person or through the hotline
3. Email: SpeakUp@UNFCCC.int



6. UNFCCC Code of Conduct



Available at: <https://unfccc.int/about-us/code-of-conduct-for-unfccc-conferences-meetings-and-events>

